PingID –replacing mobile device
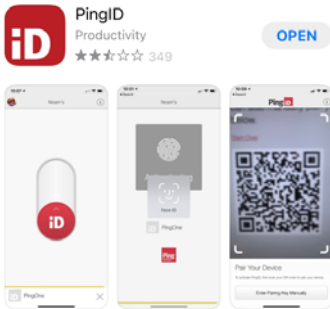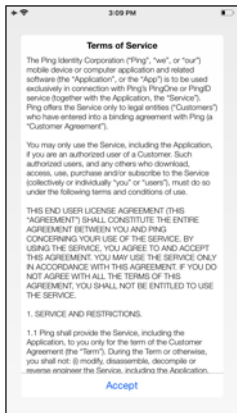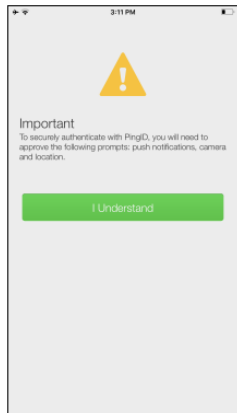
Install PingID app on the new mobile device

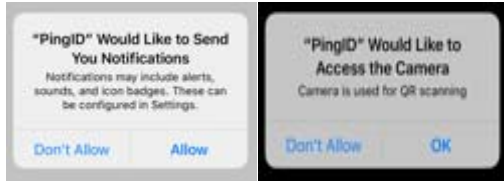

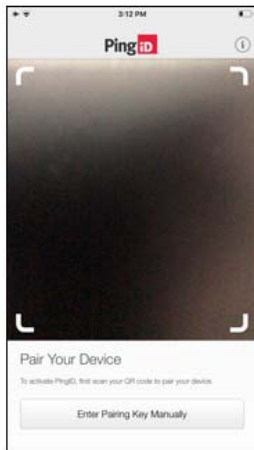Open the App and select **Accept** for Terms of Service

Select **I Understand** for important notice

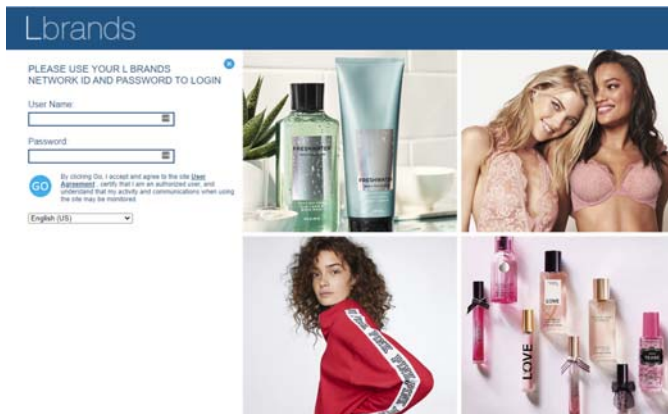**Allow** PingID for Notifications and **OK** for Camera

The app should be ready to scan a QR code

Navigate to the MFA enrollment site using a computer browser
https://MyMFA.lb.com
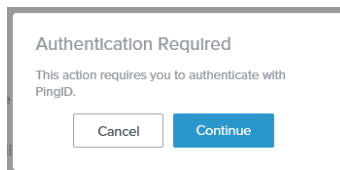
Enter your network credentials

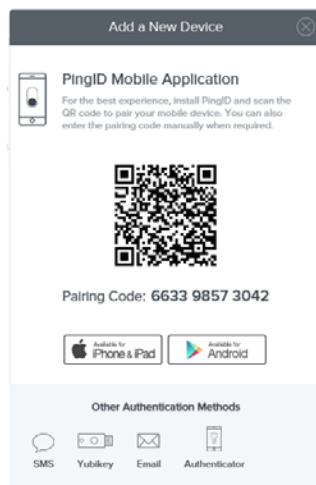List of PingID options the user has will show

Select **Add**
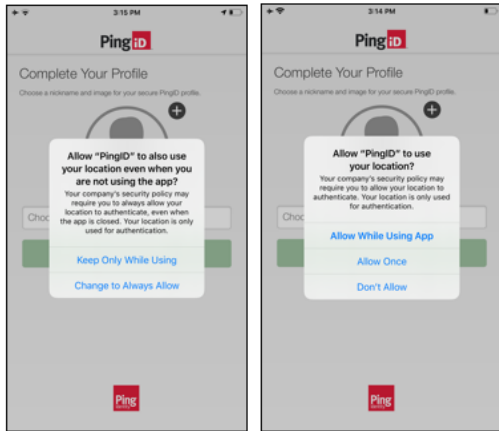

Select **Continue** to Authenticate
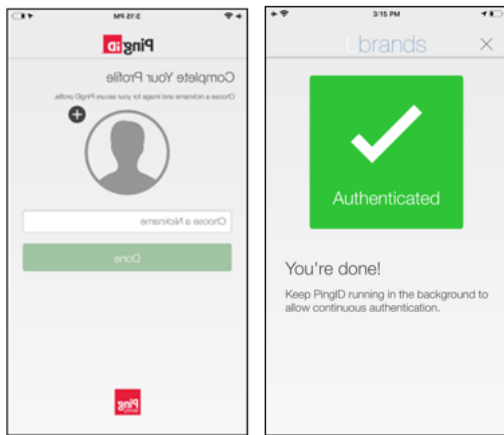

A pairing QR code will be provided.

Scan the QR code using the new mobile device

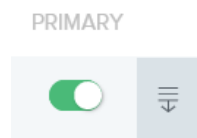Select **Keep Only While Using** and **Allow While Using App**

Choose a **Nickname** (An example of your nickname can be your network ID) and select **Done**
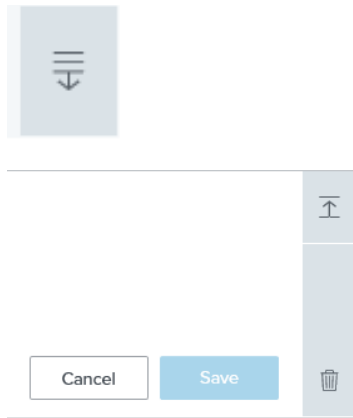

Once authenticated, the new mobile will show up in the Mymfa.lb.com site

You can now select the new mobile as the primary

After primary has been selected, you can now Delete the old mobile

Select the Trash and it will prompt to confirm to **Remove**

Remove Device?

This will remove the device "iPhone 8 Plus
(Global)" from your available PingID authentication
devices.

Cancel   Remove